

# the outdoor classroom

## preparation for your visit:

### other useful information



**Crane Park, Kneller Gardens and Mereway Nature Park are owned by the London Borough of Richmond upon Thames.**

#### **Contact:**

The Parks and Open Spaces Team, Civic Centre, 44 York Street,  
Twickenham TW1 3BZ

Telephone: 08456 122 660

Email: parks@richmond.gov.uk

Fax: 020 8891 7787

#### **Emergencies**

##### **Mereway Nature Park / Kneller Gardens / Crane Park**

The Park Keeper at Kneller Gardens has a telephone for use to contact emergency services. Emergency site access is through Mereway Road **TQ14699 72941** or Meadway **TQ15032 73359**.

##### **Crane Park Classroom**

Emergency site access is from Hanworth Road **TQ12441 73152**

Site grid references are as follows:

Kneller Gardens	<b>TQ14785 73320</b>
Mereway Nature Park	<b>TQ15032 73359</b>
Crane Park Class room	<b>TQ12441 73152</b>

#### **Public Liability**

FORCE does not hold public liability for school visits. This is the responsibility of the schools visiting. Richmond Council holds public liability for the use of its parks and Open Spaces.

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#### **Toilets**

These are situated in the pavilion building in Kneller Gardens. There are a ladies, gents and disabled toilet. There are also baby changing facilities.

There are no public toilet facilities in Crane Park.

#### **Parking**

##### **Mereway & Kneller Gardens**

On street parking is available on Meadway. No public vehicles are permitted in Kneller Gardens. There is restricted parking available on Mereway Road. However please be aware that this is a residential area.

##### **Crane Park**

No public vehicles are permitted in Crane Park. Street parking is possible in Ellerman Avenue. This is a residential area.

#### **Code of Conduct**

**For your safety and that of other users please observe the following:**

- Respect the wildlife and do not damage the natural habitats within the park.
- Please leave all plants for others to enjoy.
- Please be considerate to those who live close by. Keep noise to a minimum.
- Many people enjoy the quiet and tranquility of parks and open spaces. Please respect your fellow user.
- Use the litter bins provided or take your litter home.
- Avoid bringing glass into the park.
- Do not damage property.
- Do not drive vehicles into the park.
- Always keep to well lit area or open area during the hours of darkness.
- BBQs and camping or not allowed anywhere within the park at any time.
- Water can be dangerous - take extra care near the river.

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#### What to do if you see a problem in the park

If you see a problem or incident in the park:

- Do not put yourself in any danger by approaching or confronting anyone involved.
- Make a note of as many details as possible e.g. description of anyone involved, where in the park it occurred, and what actually happened.
- Report the incident or problem to:  
The Parks and Open Spaces Team,  
Civic Centre,  
44 York Street,  
Twickenham  
TW1 3BZ  
telephone: 08456 122 660  
email: [parcs@richmond.gov.uk](mailto:parcs@richmond.gov.uk)
- If you witness an attack or aggressive and threatening behaviour, either physical or verbal please report the incident to the Police Safer Neighbourhood team on 020 8721 2913.
- If it is an emergency dial 999.